



-Definite Booking and Deposit-

Reservations are confirmed and considered a definite booking upon agreement of these terms along with the 50% deposit. All deposits are **non-refundable**. Deposit paid reflects payment for the minimum number of event participants; additional guests and service add-ons will be added to remaining balance.

-Balance Payment-

Remaining balance is due no later than 24hrs prior to event and must be made online using bank account, debit or credit card only. We do not accept cash or checks as payment. A reminder invoice will be emailed for your convenience. Please note: add-ons are non-refundable.

-Gratuities-

We are confident you'll be impressed and satisfied with our hard working team. Tips are not expected but are much appreciated.

-Cancellation Policy-

Cancellations made more than 7 days prior to event will receive credit of deposit that can be applied towards your next event. Rescheduled events must be within 30 days. Additionally, a \$100 fee will be charged for cancellations made more than 7 days before event in order to receive deposit credit towards next event. No-shows or cancellations made less than 7 days before the event will be charged the total cost of event booked.

We pride ourselves on being punctual, but please allow a 30-minute grace period at both the beginning and end of your event. In the unlikely event that we are over 45 minutes late, a 10% discount (up to \$100) will be applied to your booking.

Safety is of the utmost importance to us therefore if we encounter circumstances beyond our control such as inclement weather, accidents, or mechanical failure we reserve the right to reschedule your event for the next available date convenient for you. No refunds will be issued for this type of reschedule, however you will receive a 10% discount (up to \$100) applied to your booking.

-Liability-

Waivers of liability must be signed by ALL guests participating prior to event. No exceptions will be made. My Beauty Truck assumes no liability for damages, accidents, allergic reactions or injuries that occur during the event. Parties are for entertainment purposes only.

-Photos and Videos-

Participants will be filmed during My Beauty Truck events. When parents submit their waivers, they are consenting to allow their child to be filmed. We are not responsible for how photos or videos are shared. In the instance where a parent is not comfortable with their child being filmed, this will not prohibit the child from participating however we will not be responsible for providing photos or videos of your party.

-Parking-

Prior to arrival please allocate 60 feet (approximately 7 parking spaces) for the My Beauty Truck to efficiently maneuver and park safely. Reserving ample, safe parking for My Beauty Truck is *your* responsibility. If you are not sure about your location please call or text before booking. It is your responsibility to obtain any necessary parking permits. We reserve the right to refuse to park in any space we deem unsafe or that might cause damage to the My Beauty truck or customer property. Delays caused by clearing space to properly park will not prevent us from leaving at the scheduled event end time.

-Access-

For some events, we may need access to water and power.

-Travel-

My Beauty Truck serves Los Angeles & Surrounding Cities. We travel up to 30 miles from Woodland Hills, CA. Please call before booking to make sure we service your location. We charge a standard \$50 travel fee for all parties. For locations slightly outside of our 30 miles travel zone we charge an additional \$5 per mile.

-Agreement-

This agreement shall be considered accepted once signed or by checking the box that you accept these terms and conditions. By agreeing to these terms you acknowledge that you are empowered to make these decisions and arrangements. A signature delivered by electronic means will be considered binding. Checking the box that you accept these terms and conditions will be considered binding.